EU Login Your guide to secure authentication

Are you using the safest multifactor authentication method when you log into EU Login? Set up the Trusted Platform Module in your laptop – it's easy and accessible. Then add a backup method to always have access to EU Login. Here's how.

Best Choice

Trusted Platform Module

The Trusted Platform Module (TPM) is a chip in recent generation laptops. To use it, authenticate with your biometrics or Windows PIN. Your laptop must be in WELCOME.



Step 1

If not done, set up your fingerprint or Windows PIN: Settings > Accounts > Sign-in options

Step 2

EU Login homepage -> Settings -> My Account -> Manage my Security Keys and Trusted Platforms -> Add a Trusted Platform

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EU Login app

This is a free mobile application you can download to your smartphone.

Step 1

Search for the EU Login app in the Google Play Store



Security key

This is a plug-in device, which can be provided by the administration or obtained privately (more info in 2025).

Step 1

Set up your security key



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If your country has an eID system, you can use your ID card and a card reader.

Step 1

EU Login homepage ->

(Android) or the App Store (iOS) and download it. **Step 2** Open the app, tap on **Initialise** and accept the 'Allow notifications' request. Follow the instructions on the screen. as per the manufacturer's instructions.

Step 2 EU Login homepage -> Settings -> My Account -> Manage my Security Keys and Trusted Platforms -> Add a Security Key Settings -> My Account -> Manage my eIDs -> **Link my eID**

More details: Multifactor authentication



European Commission